



**Volunteer
Ireland**
Obair Dheonach Éireann

National Volunteer Management Conference

Wednesday 1 May 2024
Sheraton Athlone Hotel



 **BETTER
IMPACT**
Volunteer Management Software™

National
Volunteer
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Conference



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Welcome Conference and venue orientation

Mariana Vieira da Rocha

Learning and Capacity Building Specialist
Volunteer Ireland



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Let others know your boundaries with a wristband

**Sorry I'm keeping
my distance**

**I'm okay with talking
but not touching**

**I'm okay with handshakes
and high fives**



Many people have hidden disabilities or are caring for another person

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Be in with a chance to a win a €100 voucher for yourself

Simply post a picture, use the
hashtag **#NVMC2024** on
X/Twitter, Instagram or
LinkedIn before 16:30 today



Scan the QR codes on your name tag or on your table

Download the full conference programme, learn more about our presenters, download the attendee list and network



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Erasmus+
Enriching lives, opening minds.

Visit the Volunteering Village

Along with our European partners we've developed resources and tools for leaders of volunteers, drop by and pick a free resource through our involvement with Erasmus+ projects
Learning & Capacity Team, Volunteer Ireland



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Want some fresh air or need a smoke break?

Take the lift or stairs
to floor 2 and take a stroll in
the roof top garden.



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Opening Address & Launch of 2024 Vote Volunteer Vision

Amy Woods

Head of Advocacy and Engagement
Volunteer Ireland



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Launch of European Parliament Election 2024 Vote Volunteer Vision campaign



Volunteering Equality
Rights Action
VERA 2024



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Protecting your volunteers' data is everyone's responsibility

Tony Goodrow

Chief Executive
Better Impact



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Redefining Volunteer Engagement: Strategies for change

Zsé Varga

Volunteering Development Programme Manager
Volunteer Ireland



Redefining Volunteer Engagement

Strategies for Change

Be more inclusive

Reach out and involve people who are not like you – young people, people from new communities, people with different abilities/disabilities, etc

Break down barriers

No min 3 years of service expected
Volunteer friendly rosters
Buddy system to support inclusion

Create better-defined volunteer roles

No more “general volunteers required”
Bite-sized/toe-dipping roles
Elevator pitch-able roles

Embrace flexibility

Split roles
Task-based roles
Remote volunteers
Episodic volunteers
Once-off volunteers

Change in mindset

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Learning and Capacity Building Developments

Stuart Garland

Learning and Capacity Building Manager
Volunteer Ireland





Earn while you learn

Earn Professional Development Units (PDU)

You can earn 5 PDUs towards your Certified Volunteer Administrator (CVA) Award by attending this learning opportunity. Visit www.cvacert.org for details.



Rialtas na hÉireann
Government of Ireland





INCLUSIVE
VOLUNTEERING

This Erasmus+ project aims to train mentors to engage those with disabilities as volunteers. Providing better opportunities for those with disabilities to contribute in their communities.



Co-funded by
the European Union



POWERED BY 

This project aims to support volunteer involving organisations and young people to use volunteering to strengthen democracy, European society, its values and identity.



**Co-funded by
the European Union**



This project aims to support aims to create awareness of the importance of volunteering in preventing the social isolation of young people.



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The aim of the project was to assist organisations in deciding how to begin a Family Volunteering programme whilst also providing the tools required to do so. A series of resources are available



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The focus of this project was to promote and increase the recognition of volunteering as one of the key components of social inclusion and integration of disadvantaged young people. It was also concerned with the impact of volunteering on social inclusion.



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Erasmus+

Enriching lives, opening minds.

You can download resources from our web site.

www.volunteer.ie



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Leaders of Volunteers Coffee, chat and connect

11:00 to 12:00
First Friday of each month

An opportunity to network with
your peers in the field of volunteer
engagement





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Friday 3 May

Friday 7 June

Friday 5 July

Friday 2 August

Friday 6 September

Friday 4 October

Friday 1 November

Friday 6 December

Upcoming projects and programmes

Developing
on demand
training

New training
from VCs

Inclusive
Volunteering
training

Flexibility in
volunteering
training

Volunteering
for
community
engagement

Recognition
of prior
learning

Further
Education
Paths

Training
needs
research

Volunteer
Charter
Launch

Learning and Capacity Building Opportunities

- 8 Third-Level Qualification / Certified Volunteer Administrator
- 7 Organisation Specific learning and consultancy
- 6 Volunteer Ireland Training Calendar (online)
- 5 Volunteer Managers' Coffee Breaks & Institute for Volunteer Leadership
- 4 Bite sized live lunchtime sessions (online)
- 3 Volunteer Leadership Training (in person, under development)
- 2 Fundamentals of Volunteer Management (online)
- 1 Bite sized on demand learning (online)



Masterclasses & site visits learning experiences



The *elle*
Community
Foundation

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Stop underreporting the impact
of volunteering Tony Goodrow
Tony Goodrow, Better Impact

Hoey Suite
Stay here in this room



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"Breathe", maintaining a mentally
healthy lifestyle
Jenna Walsh, Mayo MHA

Grace Suite 1
2nd floor



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Advocating for your
Volunteer Programme
Jo Gibney (England)

Burke Suite 1
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Managing risk in your volunteer
programme
Stuart Garland, Volunteer Ireland

Burke Suite 2
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Speed Networking

What's your volunteer engagement challenge?

Mariana Vieira da Rocha

Learning and Capacity Building Specialist
Volunteer Ireland



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Artificial Intelligence (AI) and its
impact on volunteering
John Kilroy, Digital Learning Institute

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Volunteering to combat
Loneliness in Denmark
Dannie Lønne Larsen, Denmark

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Offering flexibility in your
volunteer programmes
Zsé Varga, Volunteer Ireland

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European Funding opportunities
for Capacity Building
Jemma Lee, Léargas

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Presentation of Investing in Volunteers Awards

**Denise Hayward, Volunteer Now
and Emma Hopper, Volunteer Ireland**





**Women's Aid
Ireland**

**Age
Action**

ALONE

Aware

**COPE
Galway**

**Gas Networks
Ireland**

**Solas
Project**

Women's Aid is a national, feminist organisation working to prevent and address the impact of domestic violence and abuse including coercive control.



“Volunteers were so proud to take part! liV confirmed that we are on the right path in the majority of our work, it has validated us as an organisation but has also given us lots to work on and a renewed sense of what we can achieve”



Age Action is the leading advocacy organisation for older people and ageing in the Republic of Ireland working for a society that enables all older people to participate and to live full, independent lives.



“We have structured and documented processes for volunteer management that support the ongoing positive journey that a volunteer will experience with Age Action. There is a knowledge and appreciation of what volunteers give, and a recognition that we could not run our programmes without them.”



ALONE is a national organisation that enables older people to age at home. Working with all older people, it aims to improve physical, emotional and mental wellbeing.



Aware is the national organisation working across the Republic of Ireland providing free support, education and information services to people impacted by anxiety, depression, bipolar disorder and related mood conditions.



“iV is a rigorous process, shining a spotlight on all areas of the organisation, is invaluable in terms of validating what we are doing well, along with highlighting areas for continuous improvement and development, to ensure that the volunteering experience along with the services we provide are richly rewarding for all involved.”



COPE Galway delivers essential social services. It understands, respects and responds to the needs of people in the community who struggle with the challenges of homelessness and domestic abuse and supports older people towards healthy and active ageing.



“Achieving the Investing in Volunteers quality standard for the 2nd time shows COPE Galway's commitment to providing a volunteering experience that reflects how much we value our volunteers”.



Gas Networks Ireland operates and maintains Ireland's national gas network, providing efficient and reliable energy. Employee volunteering is part of the organisation's Corporate Responsibility Strategy which aims to deliver services in a sustainable manner that contributes to the protection of the environment while supporting the social and economic development of communities.



“It has brought focus to our CSR activities from senior levels in the business. Having a certified standard helps senior decision makers to take the volunteer programme seriously as a business benefit and not just a “nice to have”. It has brought significantly more structure and rigor to our volunteer supports, and promotion of the programme. We had never really looked at this before liV and made significant improvements over the past year. It demonstrates to our charity partners that we are striving to be best in class and are actively building on our volunteer initiatives to better support them. It demonstrates externally to communities, customers, stakeholders, and potential workforce that when we say we want to do good in the communities where we operate, that we really mean it”



Solas Project delivers a range of innovative and holistic interventions from childhood, through adolescence and into early adulthood which seek to equip and empower young people to live life to the full.



”The liV process was a smooth and positive experience for Solas Project. It led us to reflect on how we can improve in involving volunteers and hopefully has made us a better organisation for volunteers to be part of.”



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Afternoon Plenary

Highlighting the impact
of our volunteers

Claire Mc Gowran, We Act



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The young person's perspective

**Lauren Sweeney, Volunteer Ireland
and Eva Blackwell, Jigsaw**



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Meet our presenters

Research: Best practice
in volunteer inclusion

Dr. Maura Coulter, DCU





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Congratulations, please leave
your details and we'll be in
touch



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We'd love to get your feedback

You'll get a link to our
feedback survey in the next
few days and you can then
download all the presentations



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Please return your lanyard

Please return your lanyard to
the registration box, you can
hold onto your name badge.





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**Thank you for joining
us today, have a
safe journey home**



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